By Regd. Post/Courier/By hand

Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,

Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 73 (4)

Date: 28/62/2025

Present:

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/81/2025						
		Name & Address Consumer No Contact	No.					
2	Complainant/s	Fakir Kisan C/O-Dharma Majhi At/Po-Jhiralpali Dist- Jharsuguda-768213 4135-2407-0059 993						
3	Respondent/s	SDO(E)-I, JED, Jharsuguda Division J.E.D, TPWODL, Jharsuguda						
4	Date of Application	19.02.2025						
	In the matter of-	1. Agreement/Termination X 2. Billing Disputes	TV					
		3. Classification/Reclassification X 4. Contract Demand / Consumers Connected Load	X					
		5. Disconnection / X 6. Installation of Equipment & apparatus of Consumer	X					
5		7. Interruptions X 8. Metering	X					
		9. New Connection X 10.Quality of Supply & GSOP 11. Security Deposit / Interest X 12.Shifting of Service Connection & equipments	X					
		13. Transfer of Consumer X 14. Voltage Fluctuations Ownership 15. Others (Specify) -X	X					
6	Section(s) of Electricity Ac							
7	<u> </u>	1. OERC Distribution (Conditions of Supply) Code,2019 √						
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004						
		3. OERC Conduct of Business) Regulations,2004						
		Regulations,2004	riff)					
8	Date(s) of Hearing	6. Others 19.02.2025						
9	Date of Order	28/02/2025						
10	Order in favour of		√					
11	Details of Compen							

President Grievance Redressal Forum TPWODL, Burla - 768017 Place of Camp: ESO Office Raghunathpali, JED, Jharsuguda

Appeared

For the Complainant- Fakir Kisan

Represented by Dharma Majhi

For the Respondent - SDO(E)-I, JED, Jharsuguda

GRF Case No- BRL/81/2025

Fakir Kisan

C/O- Dharma Majhi

At/Po-Jhiralpali

Dist- Jharsuguda.

Consumer No.- 4135-2407-0059

VRS

SDO(E)-I, JED, Jharsuguda



COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

B.Mahapatra) 28/02

(Co-Opted Member)

ance Redressal Forum

A.K. Satapathy

(President)

Grievance Redressal Forum

QDL Burla - /0801/
 Takir Kisan, C/O-Dharma Majhi ,At/Po-Jhiralpali, Dist-Jharsuguda.
 Sub-Divisional Officer (Elect.)-I,TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.

3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/81/2025)

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD 6/2, Sourav Vil ar, Near NSC College, BURLA-768017.

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-	GRIEVANCE REDRESSAL FORUM					
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(2)	The local office, de	signation and c	let, iled address o	f the officer,	against whose action	v/
	inaction, the compl					
(3)	The facts of the co	mplaint (may e	nclose copy of th	e latest repres	sentation to the conc	erned
	officer of the Licer	作品 其实在 一个 表现				
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(4)	Relief sought for.					X
(5)	Any interim relief	sought for, pen	ding final decision	on.		
(6)	Whether the subject	ct matter of the	case is pending	adjudication	in Hon'ble High Co	urt,
	Consumer Forum	or any other Co	ourt. If so please	give details.		
(7)	Date of filing com	plain in the off	ice of ESO/SDO	/EE (Docum	entary evidence to b	e
	enclosed).	0 0 -1-	~ 210 A			
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(8)	Complain no. allot	ted by the office	ce of ESO/SDO/I	EE, if any.		
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	10.00.2020	7 VIOLOTIC POOR			e of the Applicant	

Date: - 19.02.2029